

Resultmaker Process Platform

Resultmaker offers a distinctive Business Process Management platform for cost-effective and high-quality deployment of digital solutions for complex business processes in areas such as eGovernment, eHealth and eFinance.

Overview

Resultmaker Process Platform™ is a feature-rich software platform that offers innovative tools for the design, development, and deployment of cost-effective solutions for automating human-centric and system-centric business processes.

eForms

Use eForms to develop and publish intuitive electronic forms with digital signatures. Key features include the auto-generation of a workflow for each form according to the specified template, signature, and XML specifications based on the included form fields. You can instantly test a form using the unique Fast Preview feature.

Process Platform

Develop and publish workflows for multi-role, long-duration business processes with the *Resultmaker Process Platform™*. The *Resultmaker Process Designer™* fully supports a flexible, customizable, and iterative method for defining processes with activities, rules, roles/rights, content elements, and more.

Experience an efficient and user-friendly tool that brings your company from idea phase to production phase using a fast-paced prototyping approach. Business users can now play a pivotal role in the development and maintenance of business-oriented software

solutions, thereby reducing development time and making it much easier to quickly adopt the existing solutions to changing market conditions.

Enterprise Platform

Resultmaker Enterprise Platform™ is the right choice for developing enterprise solutions that span multiple systems with one integrated data model and end-to-end processes. Resultmaker Enterprise Platform includes a powerful data modeler, *Resultmaker XML Factory™*, as well as important features such as script design, web service integration, and an open API for custom development purposes. Furthermore, *Resultmaker Enterprise Platform™* includes an advanced deployment tool.

		Predecessors			Purposes		Active	Status	
		A	B	Rule	A	B			
1	Step 1						Always	TRUE	
2	Step 2				1		Always	TRUE	
3	Step 3					A B AND	False	FALSE	
4	Step 4				2,3	A B OR	TRUE	TRUE	

Resultmaker's Process Matrix



Innovative People .. Decisive Technology

About Resultmaker

Resultmaker A/S, founded 2000, is a Danish software vendor headquartered in Copenhagen.

We are in the business of building intelligence and dynamics into work and decision processes, so the processes become catalysts for our customers' businesses.

Resultmaker employs 40 employees working in research, software development, marketing, sales, business consulting, and customer service.

Resultmaker has extensive experience in eGovernment, Healthcare, and Financial solutions.

The Resultmaker products are based on Microsoft technologies, and Resultmaker is both managed ISV and Microsoft Gold partner.



ISV/Software Solutions

Supported business processes:

- Case treatment in Public sector
- Administrative processes in Private
- Clinical processes in Health Care
- Counseling processes in Finance

Resultmaker Advantage

Many businesses struggle with inefficient methods and tools for modeling complex and dynamic business processes, which often involve many intertwined activities, roles, responsibilities, and decisions. When it is difficult to describe a business process, it becomes impossible to support it using IT systems.

Now, the Process Matrix, one of the fundamental technologies of Resultmaker, raises the bar for the modeling of complex processes.

The Process Matrix breaks the boundaries of the traditional flowchart limitation of only being able to handle 24 steps and a decision depth of 7 factors per step, thus allowing the development of solutions that truly represent actual business environments and factors in all of the complexity and dynamism involved.

The Process Matrix has been adopted by leading consultancy houses because of the model's intuitive nature and its high degree of flexibility in modeling real business problems.

The Process Matrix offers the following advantages over traditional modeling methods:

- Works smoothly together with use-case design and offers a simple and workshop-friendly approach to process modeling
- Encompasses details and is highly scalable
- Can be split into sub-processes -- supports a process-repository approach with reuse of sub-processes and tasks
- Implementation ready -- the auto-generation feature can instantly produce prototypes based on the matrix contents.

Key Benefits

- **Focus on your core business**
Resultmaker's comprehensive tools offers everything you need for the development, deployment, and maintenance of an end-to-end business process management solution.
- **Reduce development cost**
fast prototyping, shorter development time and easier maintenance of BPM solutions lead to improved total cost of ownership.
- **Maintain process logic separately**
Resultmaker makes it possible to involve business users closely in the design of business processes, ensuring a high degree of process-centricity and customer-centricity.
- **Improve compliance management**
the Resultmaker BPM products make it easy to enforce process compliance throughout the organization.
- **Increase efficiency**
guided and simplified processes are easier to carry out and less prone to errors.
- **Improve customer service**
advanced, yet user-friendly online applications make it simple for customers and business partners to interact and conduct transactions with companies and government agencies, resulting in an improved customer experience.
- **Integrate with existing systems**
Resultmaker is based on open international and national eGovernment standards such as OIO XML, allowing smooth integration with existing systems and platforms.

Key Features

- **Workflow design**
easy definition and maintenance of business processes with elements such as activities, dependencies, roles, and rights.
- **eForms design**
drag-and-drop design of eForms for easy data collection via user interaction.
- **Instant test facility**
allows the business user to instantly test the workflow and eForms on a test server.
- **Open Source Front End**
implements the user interface, e.g. in portals. Must be coded to fit into the surrounding environment. Resultmaker ships an open source ASP.NET Front End with the product, which fits in Windows-based portals.
- **Script editor**
the built-in script editor allows technical users to develop additional functionality and allows integration with third-party applications and database platforms (standard integration with XML). Scripts can also be developed and customized using Microsoft Visual Studio.
- **Transaction pre-processor**
enables transaction handling and extracts data run-time for signing workflow steps, PDF / receipts mappings, etc.
- **Auto-complete**
seeks to finalize activities as soon as possible for optimum efficiency.

Technical Platform

Resultmaker is based on a highly flexible and robust architectural design that is open to extensions and integrates seamlessly with Microsoft technologies and SOA based solutions.

The architecture can easily be adapted to any modern infrastructure via the use of XML for inter-system communication.

- Windows Server 2003 SP2
- SQL Server 2000 or 2005
- .NET 1.1 and .NET 2.0
- Internet Information Server with ASP.NET

Resultmaker Solutions

Resultmaker has worked with some of the more ambitious eGovernment solutions in Northern Europe, where mission-critical business processes have been fully digitalized by taking advantage of the Resultmaker platform.

The solutions include large-scale implementations with high-transaction volumes, advanced use of digital signatures, documentation, and traceability. Resultmaker solution for reimbursement of sick pay, developed for the Danish Commerce and Companies Agency, won the prestigious Digitalization Award 2007 and became Editor's Choice in the 2007 European eGovernment Award.

Resultmaker Services

Resultmaker's documented success as a supplier of customized process management systems is based on our extensive in-house experience developing both software and solutions. Our hands-on knowledge of the dos and don'ts of Business Process Management enables us to enter into a creative dialogue with our customers and business partners.

We believe that a professional BPM delivery consists of equal parts of products and support. When you choose a solution from Resultmaker, you are also choosing an efficient palette of services for consultation, process analysis, usability optimization, customer training, service and support.

Resultmaker Training

Resultmaker provides the following training courses to help our customers and business partners gain the full benefit of our products:

- Designing solutions with Resultmaker Process Platform™
- Designing solutions with Resultmaker Enterprise Platform™
Large-scale data modeling with Resultmaker XML Factory™
- Operating a Resultmaker platform

Resultmaker .. Innovative People .. Decisive Technology

Resultmaker is a Danish company specialized in the development of intelligent software for improving mission critical business processes across humans and systems – the essence of running and developing the business of our customers.

Contact us:

Resultmaker A/S
Vester Farimagsgade 3
1606 Copenhagen
Denmark

Telephone: +45 7020 1021
Fax: +45 7020 0821

E-mail: mail@resultmaker.com
Website: www.resultmaker.com

